

RUDDY DUCTS AND MAINTENANCE

POND PERK PROGRAM:

We are pleased to invite you to join our **Pond Perk Program**. Whether you are a new or returning customer, we value your business. As HVAC markets and prices continue to rise, we got you covered. We continue to innovate our services to increase value and provide better experiences. Choose the right perk(s) for you:

Pay Plan:

Pay as you go per system

- \$149 PER ROUTINE CLEANING
- \$129 DIAGNOSTIC
- No Repair Coverage

Comfort Plan:

\$14.00 Monthly Per System

Upgrade for \$4 to Plus Plan

- ✓ \$ROUTINE CLEANING: 1 PER SYSTEM
- ✓ 99 DIAGNOSTICS
- ✓ \$25.00 DISCOUNT OFF ANY SERVICE

**Cancel at any time; may pay annually*

POND Plus Plan:

\$16.00 Monthly Per System

Upgrade to include full electrical service (see last page for details)

- ✓ One annual tune up and Safety check per system
- ✓ Priority Service
- ✓ Repair Coverage
- ✓ \$0 Diagnostic fee for non-emergency checkups one per yr
- ✓ HVAC Partner Protection 24/7 Care
- ✓ Indoor air quality service
- ✓ System Logging and record Keeping
- ✓ Peace of mind

**Cancel at any time; may pay annually*

Ruddy Ducts Pond Plus Plan:

- ✓ **One annual tune up and Safety check per system** No need to remember to schedule 15 point advance tune ups on your HVAC system. We will schedule them for you with our easy scheduler. Each year you will be given several dates to choose from well in advance.
- ✓ **Priority Service** As a homeowner, we know that your HVAC must be running in top shape to save you money and keep you comfortable. Therefore, there is no need to wait for maintenance or repairs. You call, we come! As a priority customer we value your time, that is why we focus on serving our most trusted customers.
- ✓ **Repair Coverage** Just like insurance we got you covered. As a valued member you will get 10% OFF ANY REPAIR OR INSTALL made by Ruddy Ducts (up to \$200 per year).
- ✓ **\$0 Diagnostic fee for non-emergency checkups one per yr** If you suspect an issue with your unit give us a call to get on our schedule. We will provide you with the best options to resolve your issue.
- ✓ **HVAC Partner Protection 24/7 Care** If you can't wait for us then use one of our HVAC Partners. As a valued club member, we want to make sure you are always in good hands. Our HVAC partner network provides a list of HVAC contractors that have partnered with Ruddy Ducts. From commercial to residential they are waiting and ready to go 24/7. As a valued member you will get \$30 off any repair made by them. We will reimburse you within 30 days. **(see second page for list)**
- ✓ **Indoor air Quality Service** Ever wonder how much it costs to have a certified NADCA expert perform an air quality test on your home? For some this may cost hundreds of dollars but for our Pond Plus members it's included. Just ask for this test prior to a visit and know everything in the air you breathe. Should we find anything that is unhealthy we will provide affordable options.
- ✓ **System Logging and record keeping** It's important to know the history of how your system performed.
- ✓ **Peace of mind** Relax, sit back and let us take care of your air.

RUDDY DUCTS HVAC PARTNERS:

-FOR POND PLUS MEMBERS ONLY!

Call us first! to save the most. If we cannot get there in your time frame, please feel free to contact one of our partners. You will receive \$30 credit. (Reimbursement made with 30 days)

ASHTABULA COUNTY:

- | | | |
|---------------------------------|---------------------|--------------------------------|
| • Advanced HVAC and Electrical | 440-344-4093 | 3238 dickenson rd Ashtabula OH |
| • Lakeshore Heating and Cooling | 440-944-0072 | 1017 Woodstock Rd Eastlake OH |
| • Air Design Mechanical LLC | 440-812-6652 | Sweet rd Conneaut OH |
| • Nick Davis | <i>Under Review</i> | |

CRAWFORD COUNTY:

- | | | |
|-------------------------------|--------------|------------------|
| • David Lash | 814-720-0772 | Conneautville PA |
| • DC Plumbing and Contracting | 814-382-2300 | Conneaut Lake |

ERIE COUNTY:

- | | | |
|----------------------------|---------------------|--------------------------------------|
| • Keep heating and cooling | 814-459-8255 | 141 E 26 th St #7 Erie PA |
| • Moon Heating and cooling | To be added | |
| • Card Heating and Cooling | <i>Under Review</i> | |

RUDDY DUCTS AND MAINTENANCE CONTACT INFO:

- ✓ (814)439-0804
- ✓ (440)265-2269
- ✓ Ruddyducts.com/onlinescheduling

ELECTRICAL TUNEUP / **COVERAGE:** (add to any plan for \$16 monthly)

- ✓ 1 annual visit to inspect panel and electrical wiring
- ✓ 10% off any electrical repair or installation
- ✓ Replacement of bulbs if you provide